

Case Study

GroupSystems Success Story: California State University, Chico

Restructuring the Future as California State University, Chico

Recently, California State University, Chico, was facing a much needed budget reduction. This required an evaluation of their administrative personnel structure in order to remain autonomous.

A main focus was to not impact the schedule of classes offered to the university students. Reducing the part-time staff meant fewer teachers to instruct classes, leaving full-time faculty with a larger work load, as well as larger class sizes.

The College of Agriculture brought together the administrative group, consisting of the Dean, Program Coordinators, Farm Manager and Development Officer, along with faculty and staff. There were three challenges that the administrative group had to address: time allocation, prioritizing employee tasks, and ensuring students success.

GroupSystems in Action

With help of GroupSystems, collaborative brainstorming sessions were conducted to generate guiding principles, develop a list of currently performed and desired tasks and learn how to solve potential issues and problems associated with reducing full time administration.

The voting tools available through GroupSystems group collaboration software helped to determine what tasks would be assigned to which personnel. The voting process was so easy that the group produced several different scenarios and came to the conclusion that more tasks needed to be allocated to program coordinators.

The Dean was able to use the decisions made during the collaborative GroupSystems sessions to efficiently reduce underutilized administrative personnel and recreate the enhanced job description for the program coordinators.

Customer

California State University, Chico

Business Benefits of GroupSystems

- Efficient reduction of administrative personnel
- Ability to reduce costs and re-write the job descriptions for the program coordinators.
- Capacity to gather all participants' contributions and ideas in just one day.
- Ability to layout and analyze different scenarios and have instant feedback.