

Case Study

GroupSystems Success Story: Defense Acquisition University

Defense Acquisition University: Building a Curriculum for Department of Defense Success

The Defense Acquisition University (DAU) is a United States military training facility specializing in training its students in Acquisition, Technology, and Logistics. The university needed to achieve consensus on the content of every course it offered in its entire curriculum.

This action required the involvement and participation of a diverse group of stakeholders. Furthermore, finding out what they need collectively as a university to guarantee the greatest success of its graduates.

Originally, DAU developed the courses itself, and then asked the stakeholders to review the courses and to provide individual feedback. This after-the-fact participation often resulted in disagreements and "not-invented-here" problems. Courses were often "orphaned," with little stakeholder buy-in and agreement.

GroupSystems in Action

With the use of GroupSystems software, DAU was able to involve all of the stakeholders from the start all the way to the finish. The software helped them collect data on all stakeholders' needs and wants, and also allows them to comment on other stakeholder's thoughts and opinions.

GroupSystems allowed DAU to use collaborative diverge-converge consensus methods to help with building its curriculum. After ideas and thoughts were gathered, a vote was cast on the subtle priorities. Statistics were gathered and interpreted by the ultimate decision makers.

Customer

Defense Acquisition University

Business Benefits of GroupSystems

- Consensus-developed learning objectives
- Provides guidance for course developers
- Clearly communicates the course requirements and the stakeholder expectations