



ThinkTank[®] 3.0 – Release Notes

For the past twenty years, GroupSystems has been at the forefront of research and technologies that maximize the outcomes of collaboration. ThinkTank 3.0 is the first of a rapid series of investments we are making to extend ThinkTank's position as the leading structured collaboration application for the enterprise to inspire and mine the wisdom in our "crowds". As the next evolution in the GroupSystems' structured collaboration product family, ThinkTank 3.0 includes options that provide significant enhancements to Look and Feel, Usability, Voting Tools, Licensing, and User Administration of the application.

ThinkTank 3.0 is available in four different editions, each offering distinct features, licensing options and pricing. From a licensing perspective, ThinkTank 3.0 introduces the *Session Pass*. We created the *Session Pass* for our clients who asked us for the flexibility to run ThinkTank sessions with 2 to 20,000 concurrent users on demand and pass through their ThinkTank licensing costs to their clients – be they internal or external. A *Session Pass* is a token system that enables clients to license products based upon usage, as opposed to seats. It's simple – each participant in a session requires a Session Pass. So if the organizer wants to invite 8 people to a session, she needs 8 Session Passes. Session Passes come with our *Unlimited* products, and are purchased with your server license, via the phone or from our upcoming online shop.

The four ThinkTank 3.0 editions are:

Classic – Tailored exclusively for existing clients who like ThinkTank just the way it is. When software companies adopt new technologies, features, license models and markets, invariably, there are those clients who say, "I liked the old way better." In order to ensure we continue to meet the needs of this important part of our community, we made ThinkTank Classic. Classic will provide much of the same functionality as today's ThinkTank, with full product support, documentation updates, regular performance and interface improvements, and a subset of the feature enhancements found in all ThinkTank 3.0 editions.

ThinkSpace – For those who prefer the ease and access of hosted environments, we provide two new feature enhanced, hosted-only ThinkSpace products: ThinkSpace Unlimited and ThinkSpace 25. Both ThinkSpace products come with a complement of new features outlined below, including Custom URL's that personalize ThinkTank access with your company name.

ThinkSpace Unlimited – ThinkTank Unlimited is the first of our products licensed with the Session Pass system. Unlimited was designed specifically for those hosted clients who want the flexibility to



run ThinkTank sessions with 2 to 20,000 participants on demand and pass through their ThinkTank licensing costs to their clients. It's also a great fit for small companies who value our powerful brainstorming and voting tools, but like the lower up-front costs of a pay-as-you-go license model.

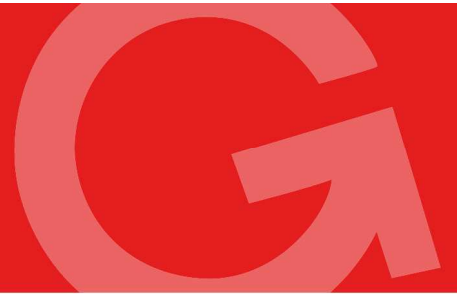
ThinkSpace 25 – For teams of 25 or less, we offer ThinkSpace 25, a twenty-five seat hosted site license. Although it has the same feature set as ThinkSpace Unlimited, with its fixed cost licensing model, ThinkTank 25 is more suited for SME's or small team environments.

ThinkTank Professional – For those clients with unique internal security or deployment requirements, ThinkTank Professional offers unmatched flexibility. With two server licenses for installation behind corporate firewalls or on travelling laptops, and a hosted ThinkSpace license to enable secure interactions with external or remote participants. ThinkTank Professional ensures you can collaborate wherever, whenever, and with whomever you choose. In order to meet the demanding needs of our Professional clients, we offer two ThinkTank Professional products:

ThinkTank Pro Unlimited – The second of our Session Pass licensed products, ThinkTank Pro Unlimited offers the ultimate in flexibility. ThinkTank Pro Unlimited administrators simply assign their Session Passes to any of their three servers and can flex to host up to 20,000 participants in any one session – whether hosted or installed. Given its support for pass-through client billing, and its ability to scale instantly to meet the requirements of any session, ThinkTank Pro Unlimited is ideal for professional consulting teams. ThinkTank Pro Unlimited is also well suited for smaller teams who want our installed solution, but prefer the lower up-front costs of a pay-as-you-go model.

ThinkTank Pro Lab – For our clients with physical lab environments or fixed-size requirements, we offer our ThinkTank Pro Lab. ThinkTank Pro Lab comes with up to 75 seats of licenses that administrators assign flexibly on purchase across their three servers. For example, one company may choose to put 25 seat licenses on each of the two installed servers for their travelling external consultants, and another 25 seats on their hosted site. Another may choose to put 50 seats on one server for a large decision room, 10 seats on the other server for a smaller fixed lab, and assign 15 seats for the hosted server. The choice is yours!

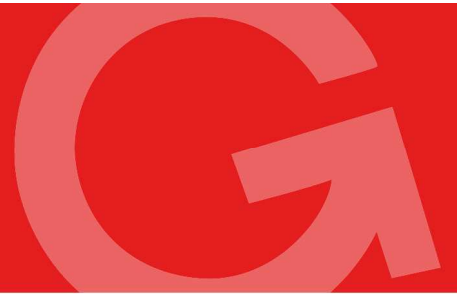
ThinkTank Enterprise – with a significantly enhanced feature set and an aggressive roadmap of capabilities to follow in forthcoming releases, ThinkTank Enterprise is tailored for clients looking to make innovation central to their corporate strategy. In ThinkTank Enterprise, everyone is a "Leader". Every employee can now create, invite, manage and securely reference past ThinkTank sessions via their personal "My Sessions" dashboard. This dashboard, coupled with the search functionality of our upcoming 3.1 release, expands ThinkTank from an award-winning brainstorming tool into a powerful repository for mining, trending and tracking an organization's best ideas.



The following section highlights the specific feature enhancements included in the four editions of the ThinkTank 3.0 family.

Summary of Features

	Description	Classic	ThinkSpace	Professional	Enterprise
Bug Fixes	Standard bug fixes	✓	✓	✓	✓
Performance Enhancements	Regular performance enhancements	✓	✓	✓	✓
Documentation & Support	Regular documentation, training guides and online help updates	✓	✓	✓	✓
Enhanced Look and Feel	New fresher and more consistent look and feel	✓	✓	✓	✓
Company-specific URL for ThinkTank Access	Each client has a unique ThinkTank URL	✓	✓	✓	✓
Microsoft Outlook Integration	Session invites are now standard Outlook Meeting Requests		✓	✓	✓
Multiple Element Drag and Drop	Drag, copy, indent and delete multiple ideas, categories and comments		✓	✓	✓
“My Sessions” Dashboard	Enables browsing of all your historical sessions				✓
Ballot Builder	Wizard that simplifies creating voting ballots for ideas and categories		✓	✓	✓
Multiplication Result in Multi-Criteria Voting	Show the product result of two voting criteria		✓	✓	✓
Decimal Voting Method	New voting method for decimal, negative and zero values	✓	✓	✓	✓
Named User Self-Management	Allows clients to manage their licenses online	✓	✓	✓	✓
Session Pass Self-Administration	Pay-per-use licensing model		✓	✓	
User Profiles	Everyone is a leader now				✓
Licensing Model		Legacy	Unlimited & Fixed Seat	Unlimited & Fixed Seat	Fixed Seat



Detailed Feature Description

Enhanced Look and Feel

Based on the results of our usability surveys, the fonts, color schemes, navigation and icons have been updated. These “Look and Feel” enhancements make it easier for all users to learn and use ThinkTank 3.0.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

Company-specific URL for ThinkTank Access

Hosted ThinkTank 3.0 clients will now have a much easier way to access ThinkTank. Clients who move to ThinkTank 3.0 will get a unique, company-specific URL “mycompany.groupsystems.com”. Clients that have more than one hosted license will have a unique URL for each license. User id’s will also be unique for each license. This enhancement will allow us to provide more powerful back-end load-balancing on the hosting platform while enabling clients to have more personalized and memorable access.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

Microsoft Outlook Integration


ThinkTank 3.0 Lab and Enterprise edition get a significant new Microsoft Outlook integration – Integration with Outlook Calendar. Session invitations generated from within ThinkTank can now be sent as standard Microsoft Outlook Meeting Requests, and when accepted, is automatically added to participants’ calendar. Previously, session invitations were standard Microsoft Outlook email messages.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

Multiple Element Drag and Drop

Provides the ability to select multiple ideas, categories or comments and move, indent, outdent or delete them all at the same time. Additionally, this enhancement allows for several different multiple drag and drop actions including:

- ✓ Move multiple Categories within Categories
- ✓ Move multiple Ideas within Ideas
- ✓ Move multiple Ideas to Categories
- ✓ Move multiple Comments within Comments
- ✓ Move multiple Comments to Ideas



In ThinkTank 3.0, this feature is enabled for the Brainstorming activity. Future releases will add this functionality to all activities.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

“My Sessions” Dashboard

In ThinkTank 3.0 Enterprise Edition, every employee can now create, invite, manage and securely reference past ThinkTank sessions via their personal “My Sessions” dashboard. By simply clicking the “My Sessions” button from within any session, the dashboard window is displayed. From this dashboard, users can browse all the sessions they created, authorized sessions they have participated in, and any other session which has been published to all employees by the session organizer. Clicking the “Go To Report” link below the session, takes the user directly to report for a completed session.

As part of this feature enhancement, the process to initiate a session has been changed. During session creation, the organizer is asked to mark the session as: available to all employees, available to session participants only, or private (leader access only). This ensures that an employee may only see and access those sessions for which they have permission. Completed sessions can only be edited by the session leader.

The “My Sessions” dashboard acts as the employee’s ThinkTank home page and is the first screen to appear upon employee login. “My Sessions” enables employees to access the best ideas in the company with just a few clicks. They can copy and paste those ideas into other sessions, emails, documents, PowerPoint presentations and any other application that utilizes windows clipboard (cut, copy and paste) functionality. Research has shown this accessibility greatly increases employee participation; increasing output, encouraging innovation and maximizing the impacts of collaboration.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise



Enhanced Voting

Ballot Builder

Ballot Builder in ThinkTank 3.0 prompts the Leader to select whether Categories, Ideas or both Categories and Ideas are vote-able items. Once the transfer is made, the Leader has the ability to select or de-select each individual ballot item making it vote-able or not vote-able, while remaining visible.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

Multiplication Result in Multi-Criteria Voting

This new result option allows the Session Leader to calculate the product of two voting criteria averages. For example, in a Risk Assessment session, the average “Likelihood” and average “Impact” scores of each risk may be multiplied.

We have added a new column to Multi-Criteria Voting Results – Table Mode called Product. Product is the result value of the multiplication of the chosen two voting method averages. New Activity Settings have been added for the Multi-Criteria Voting setup. These settings will allow the session leader to choose which columns will be multiplied and appear within Multi-Criteria Voting Results – Table Mode.

Also, the ThinkTank Reports (HTML, Word and Excel) will show the appropriate columns within Multi-Criteria Voting activity, results, totals grid based on activity settings selected above.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

Decimal Voting Method

We have added Decimal Voting to the Multi-Criteria Voting Activity. With Decimal Voting, the Session Leader specifies a min/max number range and the allowable number of decimal places. Participants may enter numbers within the range as decimals, whole numbers, negative numbers, and zero.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise



Enhanced Administration

Named User Self-Management

Many clients would like to ability to modify their session leader list. With ThinkTank 3.0, clients will now be able to add, delete and change the named leaders and participants themselves. This significantly reduces the time necessary to setup the system and roll it out to the organization.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

Session Pass Self-Administration for SME Edition

ThinkTank 3.0 SME Edition licensing uses session tokens, called “Session Passes” enabling administrators to control, monitor and manage access to ThinkTank. Each participant requires 1 Session Pass to access a session for a day.

Session Passes may be purchased online at any time, with bulk discounts lowering total usage cost.

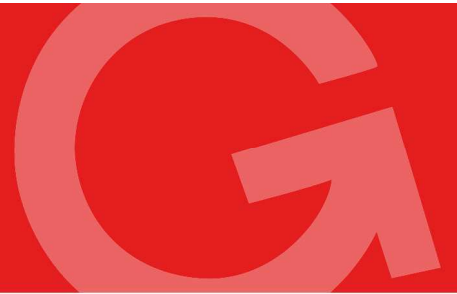
In the creation of a new session, the first tab of the asks the Leader or session organizer to define the number of participants and the start and end date. As the Leader adjusts dates and the Number of Participants, fields at the bottom of the setup window update the following information:

- Total number of Session Passes required for the session
- Session Passes remaining in the organizer’s account
- Organizer’s Session Pass balance if the session is created

If insufficient Session Passes are available, the Leader is prompted to purchase additional Session Passes. If accepted, the Leader may select the appropriate Session Pass package and enter their purchasing information to complete an online transaction. Upon finishing the Session Wizard, the Leader is prompted to confirm the session creation and the session cost in Session Passes.

Additionally, the system notifies the Session Leader and Workspace Administrator when available Session Passes run low. Administrators can manage the Session Passes assigned to their leaders from their License Self-Administration dashboard. Leaders can review and manage their own Session Passes from their License Self-Administration dashboard.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise



User Profiles

In ThinkTank Enterprise Edition, each and every user has a unique user id and profile. This provides each ThinkTank 3.0 user with a unique login, access to their My Sessions dashboard, and simplified access to the system. GroupSystems will be investing heavily in the user profile data and functionality in future releases. For the 3.0 release, the New User Setup enhancement provides the basic, necessary user account setup and administration functionality that future enhancements will be built on.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

Bug Fixes

Unable to re-set Password for workspaces with many users

User passwords are reset using the Workspace Administer functionality. As the number of user passwords for a particular workspace grows, a point can be reached where the system times out and the client loses the ability to re-set passwords. In addition, clients currently do not have a way to delete users from the system. Both issues are corrected.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

Loss of Ranking between Activities

In Multi-Criteria Voting, entries within the results grid can be sorted, selected and transferred into a Brainstorming, Action Planner or another Multi-Criteria Voting activity. The sorted order was not being maintained during the transfer. This has been corrected.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise

Scale Voting Criteria Descriptions

In Multi-Criteria Voting, descriptions entered for Scale voting criteria are now included in results charts.

Classic ThinkSpace ThinkTank Professional ThinkTank Enterprise