

ThinkTank[®] 3.1 – Release Notes

New Configurations

Configure Guest Login

The guest login screen is now configurable. This is to accommodate the ThinkTank users who preferred their guests only have to enter one field. The possible choices on the guest login will be **Email**, **Screen Name and Both**. The workspace administrator will be able to configure the new setting on the Workspace Details tab. Depending on the choice selected, the corresponding field(s) will appear on the participant tab for the guest login. The setting will default to Both. We recommend both because many users forget their screen name. If a guest has to login multiple times in one day and he/she enters a different screen name each time, the guest will use a new session pass with each login. Since most users never forget their email address it is a way to ensure a new user is not created.

Guest Login Option	Description
Email	When a guest logs into the Participant Tab they will only have to enter Meeting ID, Meeting Passkey and Email Address. (i.e. Screen Name is not displayed)
Screen Name	When a guest logs into the Participant Tab, they will only have to enter Meeting ID, Meeting Passkey and Screen Name. (i.e. Email is not displayed)
Both	When a guest logs into the Participant Tab, they will have to enter Meeting ID, Meeting Passkey, Email and Screen Name.

To access the Workspace Details tab, log into ThinkTank with a workspace administrator username and password, select the “Admin” Tab, then select the “Workspace Details” tab.

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User Preferences

The User Preferences section has been expanded to include configurations for viewing buckets within the Brainstorming activity, viewing the tow truck within the Preference Voting activity and starting / stopping participants within the Agenda. These settings will apply to all sessions the Named User *creates* (i.e. session owner.) It will not apply to sessions the Named User is a participant in. Since these



settings only apply to sessions the Named User is session owner of, the preferences listed below will only appear in the User Preferences section for Named Users; they will not appear to guests.

The setting, **View Buckets within Brainstorming**, will allow the session owner and all of the participants to view buckets next to categories within a Brainstorming activity. This setting will default to off.

The setting, **View Tow Truck within Preference Voting**, will allow the session owner and all of the participants to view the tow truck while ranking ballot items within a Preference Voting activity. This setting will default to off.

The setting, **Start / Stop Participants within Agenda**, will allow the session owner to view the “Start Participants” and “Stop Participants” buttons on the agenda slider tab. The “Start Participants”, “Stop Participants” buttons will have the same functionality as the “Move To” button does in the Roster slider tab. Moving users through the Roster tab will always be available. Moving users through the Agenda tab is configurable through this User Preference setting. This setting will default to off.

To access the User Preferences section, log into ThinkTank with your Named User account, and select **Help -> User Preferences** in the upper right corner of ThinkTank.

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Enforce Calendar Session Setting

A new, **Enforce Calendar**, setting has been added to the session settings. If this setting is checked, participants will only be able to join the session within the start date/time and end date/time provided by the Session Leader in the Session Details. If the setting is checked, and the end date is reached while participants are logged into the session, the participants will be logged off. If this setting is not checked, participants will be able to join the session anytime regardless of the start and end date specified within the session. The setting will default to off.

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Auto Scroll within Brainstorming

An **Auto Scroll** option has been added to the Brainstorming activity. When the option is turned on, the scroll bar in the categories, ideas and comments pane will auto scroll to the most recently appended contributions. This is a useful option to have on while a group of people are brainstorming. Having it on, the user will not need to manually scroll down to view the latest contributions. The option may also be turned off at any time. This is a useful option to have off while editing ideas, adding comments or organizing ideas into categories. The option will default to off.



If you have an Enterprise license type, you can turn Auto Scroll on and off by opening a ThinkTank Brainstorming activity, expanding the “View” dropdown, and selecting either “Auto-Scroll on” or “Auto-Scroll off”.

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Usability Improvements

Help on Login Screen

A help link has been added to the login screen. When selected, a wizard will be displayed to walk a user through the available user roles (i.e. session leader, participant guest, participant named-user), and when it might be appropriate to login using that role (i.e. creating/holding a meeting, participating in a meeting anonymously, a session leader participating in a fellow session-leader’s meeting). This helps new users understand scenarios under which they should log in as a session leader versus a participant, or as a participant-named user versus a participant-guest.

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Ability to remove participated-in sessions from Sessions tab


For years, Named Users have seen both sessions they “created” and sessions they “participated-in” on their sessions tab. Until now, Named Users did not have a way to remove sessions they participated-in from their sessions tab. They were not able to delete them because they are not the session owner. This feature allows a Named User to remove a session they have “participated-in” from their sessions tab. This does not delete the session, or affect the roster information in any way. It will simply stop the session from appearing in the sessions tab. If the named user attends the session again, by logging in as a participant, the session will reappear on their sessions tab. Removing a “participated-in” session is done by selecting the session on the sessions tab, and selecting the “Remove” button.

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Ability to delete a date within Action Planner

The ability to delete a date within Action Planner has been added to ThinkTank. There are now multiple procedures to delete a date within Action Planner:

- 1) Use arrow navigation into the date field and select the “Delete” key on the keyboard.
- 2) Use arrow navigation into the date field and select the “space” key to edit the date. Blank out the date, and move to the next field.

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- 3) Select the date, press “x” on the calendar popup to close it, reselect the date field (this time the calendar popup will not appear) and select the “Delete” key on the keyboard.
 - 4) Select the date, press “x” on the calendar popup to close it, reselect the date field (this time the calendar popup will not appear) and select the “Space” key on the keyboard to edit the date. Blank out the date, and move to the next field.

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Ability for Guests to remain logged in

Within ThinkTank-v3.0, when a 24 hour session pass expired, the guest was automatically logged out. This proved to be disruptive for guests actively participating in ThinkTank (multiple day sessions). To alleviate the issue, the following change has been made. When a 24 hour session pass expires, active guests are not automatically logged out; instead a new session pass is allocated for another 24 hours.

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Inactivity timeout modified to 12 hours

The inactivity timeout for all hosted environments has been modified to 12 hours. Directions to modify the inactivity timeout for installed environments have been added to the installation and upgrade guides.

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Bug Fixes

PR6426, Results will not appear within Multi-Criteria voting when long criteria names are used

In Multi-Criteria Voting, there were multiple scenarios that could prevent results from being displayed. When the Session Leader and / or Participants were in Results view, only a white screen appeared. All of these scenarios have been resolved to display results as expected.

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PR6707, Calendar resetting itself within Session Details

While editing session setting information, there was a scenario that caused the start and end date within the session to re-set to the current date. This was preventing guests from being able to log into sessions.

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PR7351, If license is expired, admin user cannot log in

On the ThinkTank login screen, if the license had expired, the admin user was not able to log in to upload a new license file.

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PR7558, Duplicate username error message

On the ThinkTank login screen there was one scenario that would cause the following error message to appear when a Named User tried to log in: "Cannot log into ThinkTank, more than one user has the same login."

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PR7579, Grammar modifications needed

Grammar modifications have been made to the ThinkTank application and templates.

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PR7832, License Type not appearing in browser for Swedish and Spanish locales

The license type will now appear within the login screen and within the started session for Swedish and Spanish locales.

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Customer Preferences

PR6620, Extend Calendar Year within Session Details

The calendar within Session Details has been modified to show 5 years from current date.

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PR6706, Extend Calendar Year within Action Planner

The calendar within Action Planner has been modified to show 25 years from current date.

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